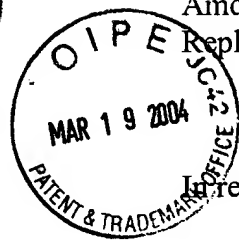


Appl. No. 09/748,837  
Amdt. dated March 19, 2004  
Reply to Office action of December 10, 2003



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of

David C. CURTIS and Christopher SELWOOD

Serial No.: 09/748,837

Group Art Unit: 3623

Filed: Dec. 27, 2000

Examiner: Irshadullah, M.

13/13  
13-19-04  
mel

For: **FULLY INTEGRATED SERVICE MANAGER WITH AUTOMATIC FLOW-  
THROUGH INTERCONNECTION**

**AMENDMENT**

Mail Stop RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RECEIVED**

MAR 25 2004

**GROUP 3600**

Dear Sir:

In response to the Office action of December 10, 2003, and pursuant to the filing herewith of a Request for Continued Examination, please amend the above-identified application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.